

# Parking and Commuter Services Goes Virtual on June 1, 2018

June 1, 2018, Parking and Commuter Services at California State University San Marcos will start using virtual permits. The license plate registered when purchasing your parking session will become your virtual parking permit. Paid parking session is required at all times when parking on campus. 24 hours a day, 7 days a week.

## Benefits of LPR

- Eliminates the requirement to display physical permits and the need to move permits from vehicle-to-vehicle
- Increased cost effectiveness with the reduction of printed permits and postage fees
- Eliminates the need to come to the Office to pick up physical permits. No More Lines!!!
- Returning to your vehicle to display a paper permit will no longer be necessary
- Lost or stolen permits and the associated replacement fees, police reports, and processing times will be eliminated
- No more forgetting your permit or worrying about a permit being displayed improperly
- Option of adding time to your parking session remotely via the PayByPhone app
- Reduced waste in support of CSUSM's commitment to zero waste and campus sustainability:
- Reduced paper, plastic, envelopes and ink used in permit production and distribution
- Reduced waste and litter in all campus lots

## FAQ

Q: What is LPR?

A: License Plate Recognition (LPR) is an advanced parking technology that reads license plates as virtual permits instead of using paper permits or sticker permits.

Q: How does LPR work?

A: Individuals will register their vehicle plate information into the online parking system when purchasing their virtual permit. The LPR software then generates a virtual permit linked to that vehicle's license plate number. When a vehicle parks on campus, cameras mounted on the enforcement vehicle capture the license plate. When read, the numbers on your plate are automatically referenced against the parking database to verify a valid permit and the proper parking location for the permit. If the license plate and vehicle information are not associated with a valid virtual permit or the vehicle is parked in the incorrect lot, the vehicle will be subject to a ticket.

Q: How will my license plate information be used?

A: The license plate information collected in this process will only be referenced against the campus database for the strict purposes of verifying CSUSM parking permits on campus. The enforcement rules will not change because of this new technology.

Q: How can virtual permits be purchased?

A: Virtual Semester and monthly permits may be purchased online at [csusm.aimsparking.com](https://csusm.aimsparking.com). Daily permits may be purchased online at [csusm.aimsparking.com](https://csusm.aimsparking.com) or by using the PayByPhone app. Ensure License Plate information is correct. License Plates entered incorrectly may be subject to a ticket.

Q: What happens if I don't have access to a computer or a phone?

A: Pay stations are available in Lots B, C, F, and N. Your license plate information will still be required when purchasing your daily permit from the Pay Station.

Q: What if I get a new vehicle or a new license plate?

A: If your vehicle does not have license plates yet, please type in the last 4 digits of your vehicle's VIN number. It is imperative that your license plate and vehicle information is current and correct in order to avoid an unnecessary ticket. Please visit your parking online account to update your vehicle information immediately. It is also important to delete all old or unused vehicles listed on your account.

Q: What if I do not have a front license plate?

A: If your vehicle is registered in the State of California, the state requires that two plates be displayed, one in the front and one in the back of the vehicle (California Vehicle Code 5200). When parking, ensure the license plate is fully visible from the drive aisle or roadway.

Q: What if I own more than one vehicle?

A: Individuals are allowed to register 1 vehicle under the Daily, Monthly or Semester permits. Log in to your [Parking Account](#) to change vehicle information when driving a different vehicle. Faculty/Staff with payroll deduction will be allowed to register up to 2 vehicles on their account. Two vehicles listed under the same virtual permit may not be on campus at the same time unless the second vehicle has a separate paid parking session.

Q: What if I have a loaner vehicle or a rental car?

A: Individuals are allowed to add/remove vehicles to their parking permit at any time, as well as elect to make "Temporary Replacements"; this includes loaner vehicles and rental cars. It is important that you remove vehicles from your account as soon as your use of the temporary vehicle has ended.

Q: If I can register two vehicles to my account, does that mean I can park both/multiple vehicles at the same time using that virtual permit?

A: No, you may only park one vehicle on campus at one time. Individuals who park more than one vehicle with only one virtual permit are subject to citations.

Q: What if two people share the same 2 vehicles?

A: The LPR system has difficulty accommodating users who have the same plate associated with more than one account. To avoid confusion, we strongly recommend that you register one car to one permit and then add the second to your account temporarily if you need to bring it to campus. To register a plate temporarily, please go online. All you will need is the make, model, and plate number. Remember, a vehicle and plate should only be registered to one account at any given time.

Q: What if I have a symbol or disabled plates?

A: Enter the plate number with no symbol. For Disabled license plates, "DV" or "DP" must be entered along with the rest of the plate number in the order it appears on the plate.

Q: What happens if I enter my license plate number incorrectly when registering?

A: Entering your vehicle information correctly is vital to the process. If you enter your vehicle information incorrectly (especially your license plate), you may be subject to a ticket. So, please double check your information to make sure it is correct.

Q. Can I allow another person to use my virtual permit?

A: Paid parking is nontransferable and can only be used by the individual who purchased it. Parking privileges will be revoked for any individuals found in violation of CSUSM's Parking regulations. Please notify Parking and Commuter Services at (760) 750-7500 immediately if someone attempts to sell or transfer a form of paid parking.

Q: Will this change any parking rules?

A: All current parking rules will remain in effect. A ticket will be written for not following parking rules and/or purposefully obstructing the view of your vehicle's license plate.

Q: How can I avoid receiving a ticket?

A: Purchase your permit before your vehicle is parked on campus. Ensure the license plate is accurate. Be aware of where your permit is valid and park accordingly. Never park on a red curb. Specific ticket issues or concerns can be answered by calling Adjudication at (760) 750-7505 or emailing at [parkingadjudication@csusm.edu](mailto:parkingadjudication@csusm.edu).

Q: Where can I find updates or more information on Parking at CSUSM?

A: Follow CSUSM Parking and Commuter Services on Facebook: @parkingcsusm Instagram: @parking.csusm  
Twitter: @parkingcsusm or on our website at [csusm.edu/parking](http://csusm.edu/parking)